

5 January 2022

Dear parent/carer

Re: Year 9 Parents' Event Thursday 13 January 2022

On Thursday 13 January 2022, we will be hosting our Year 9 Parents' Event. This will give you chance to discuss your child's progress with each of their teachers. During the event, your child's teachers will share with you information about their engagement in lessons and their performance in their recent mock examinations. This is an excellent opportunity for you to obtain feedback from teachers on how your child can improve in order to maximise their progress.

In order to ensure everyone's continued safety, these events will be held virtually. We will be using the 'School Cloud Parents' Evening' software to book and host the online Parents' Event.

At home, you will need an electronic device with camera and microphone capabilities (such as a laptop, tablet or smartphone) alongside a broadband connection or mobile telephone connection with data.

Prior to 13 January 2022, you will be required to book appointments with each of your child's subject teachers.

You can book these appointments by:

Clicking this direct link, [SchoolCloud - The Dukeries Academy](#)

By visiting <https://thedukeries.schoolcloud.co.uk>

Should you have any problems booking your appointments via the booking systems, please contact our reception staff who will be able to support with the booking of your appointments.

The booking systems will open at midday on Thursday 6 January 2022 and will close at midday on Wednesday 12 January 2022.

Please note for the Parents' Event that if your child has more than one teacher for a subject, you will only need to see one teacher per subject. When you have booked all your appointments, please keep a note of your times for reference on the day.

Appointments will be available between 9.05am-6.00pm, depending on teaching staff availability during the day.

Prior to your first appointment on the day, you will need to have returned to the link for your appointments. When you log back in, your appointments will be available, and you can select them at the appropriate times throughout the day. Please note that each appointment will be **five minutes** long and the software will end this once the timer reaches zero. This is important as it ensures that all students and their families have an opportunity to discuss their progress. If anything becomes unclear throughout the event which requires more than this length of time to discuss, please arrange with the teacher another opportunity to discuss further.

We recommend that you optimise your bandwidth on the evening to ensure that the video call is the best possible quality. If you are using a broadband provider, we recommend that all other devices which make use of the bandwidth are switched off. This includes other laptops, tablets or phones not being used for the video call, smart CCTV or doorbells, and Smart TVs. By turning these off, you prevent the dilution of the bandwidth and ensure that the call is the best quality that you can. We also recommend that you either use an ethernet cable where possible, or remain close to your WIFI router if you are using wireless. If you are using a mobile phone network provider then we recommend that you find the optimum location within your house to get the best reception.

In addition to the step by step guide we have attached further advice on how to book and attend appointments. This can be found by clicking here;

[Video Appointments: Parents - How to attend appointments over video call - SchoolCloud Parents Evening \(parentseveningsystem.co.uk\)](https://parentseveningsystem.co.uk/parents-evening-appointments-over-video-call)

Or by visiting <https://support.parentseveningsystem.co.uk/article/801-video-parentshow-to-attend-appointments-over-video-call>.

Yours sincerely

D Wright

Mr David Wright
KS3 Standards and Progress Leader