



Monday 8 March 2021

Dear parent/carer

**Re: Boiler failure**

Thank you for your support as we complete our phased return of students to the Academy. I am pleased to inform you that our plans have gone well today, as we tested and reconnected with Year 11, 12 and 13.

To add a further challenge to an already complex situation, I am writing to let you know that we have had a boiler failure. As a result, we have no heating or hot water in some parts of the Academy site. We are working with contractors to resolve this issue, but I do not expect the repair to be completed until Friday 12 March 2021 at the earliest.

Over the weekend, we have distributed a range of additional heaters around the Academy site and are remotely monitoring the temperature in classrooms and communal areas to ensure we meet all Health and Safety requirements. Due to the ventilation requirements linked to COVID, it does mean that some classrooms and communal areas may be colder than normal. I ask that students wear an additional layer under their Academy uniform. This could be a white t-shirt or vest. In addition, I would encourage students to wear their Academy jumper or a plain, v-neck, black jumper in addition to their blazer. If your child does not have a jumper please let us know and we may be able to lend them one. At teachers' discretion, students may also be allowed to wear a coat in lesson.

Fortunately, we do have hot water available in our kitchens to ensure food preparation can go ahead as normal.

Please contact us on [office@dukeries.atrust.org.uk](mailto:office@dukeries.atrust.org.uk) if you require further information. I will provide a further update, on this issue, later in the week.

Kind regards

Mr Ged Rae  
Principal